

KNITS / WORKFORCE PLANNING PLATFORM

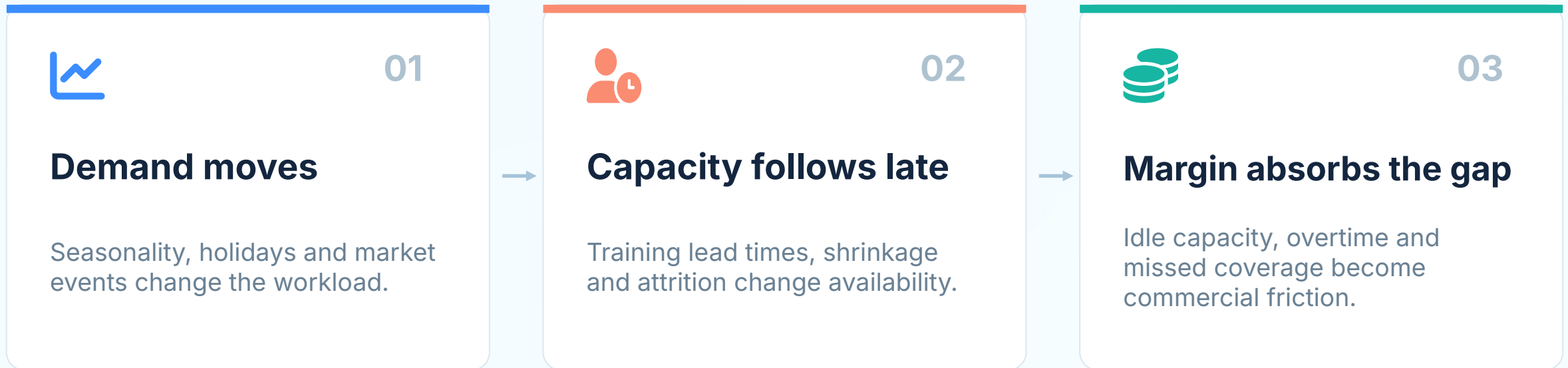
Workforce intelligence, engineered for operations.

From demand signals to capacity decisions,
tailored planning, better schedules and
financial clarity.

[A CONNECTED KNITS PRODUCT STORY](#)

Workforce decisions are connected. Most processes are not.

Demand, staffing and commercial performance move together—even when the tools do not.



⚡ The opportunity: connect the decisions—not just the reports.

One decision cycle. Multiple operational disciplines.

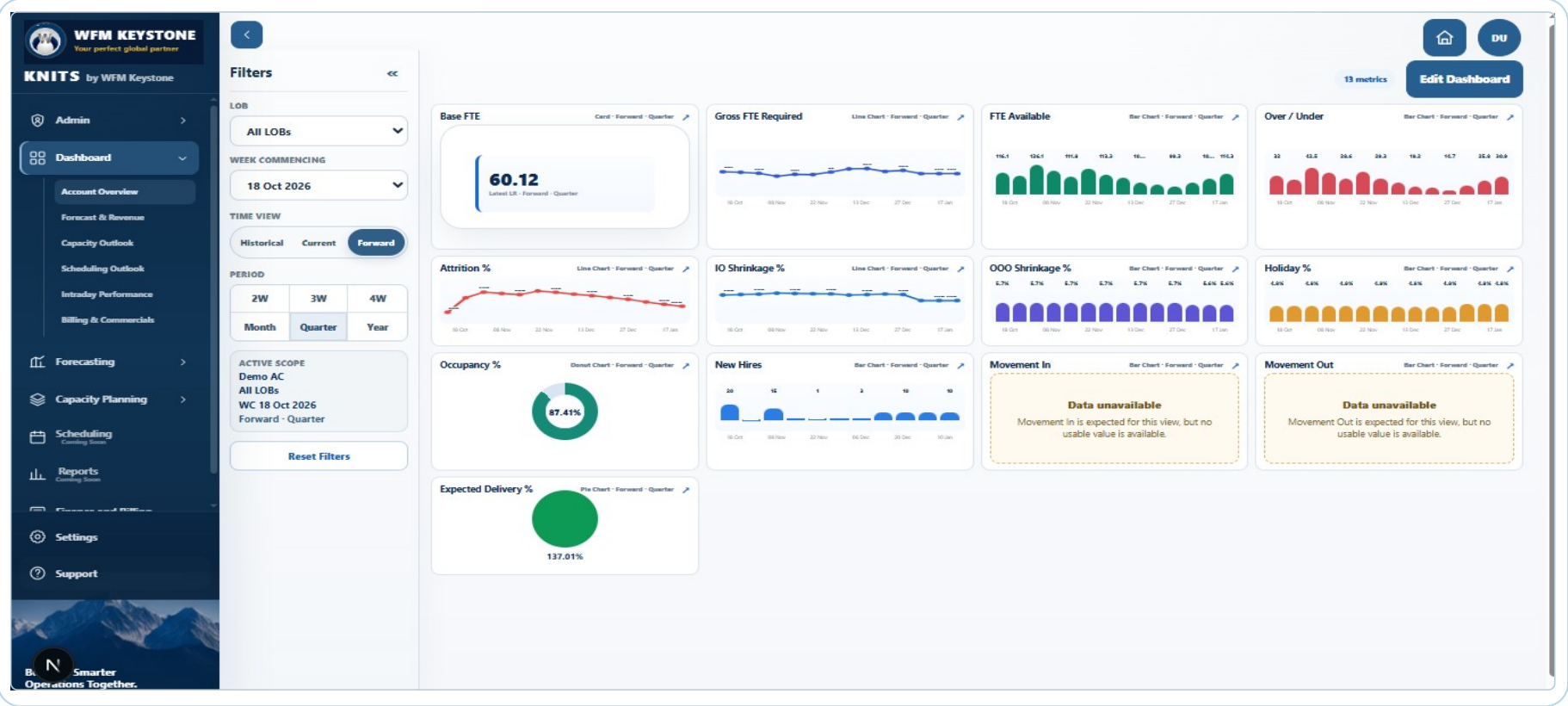
Each stage can inform the next—without losing LOB, site or time-period context.



 Flexible platform: LR Design Studio • Dashboard Designer • HRIS or client-managed data

One account. A clearer operating picture.

Actual KNITS Account Overview screenshot—not a recreated dashboard.



Workforce supply

Available and required FTE

Operational drivers

Shrinkage and attrition

Planning activity

Hiring, movement and gaps

ACTUAL KNITS CAPTURE

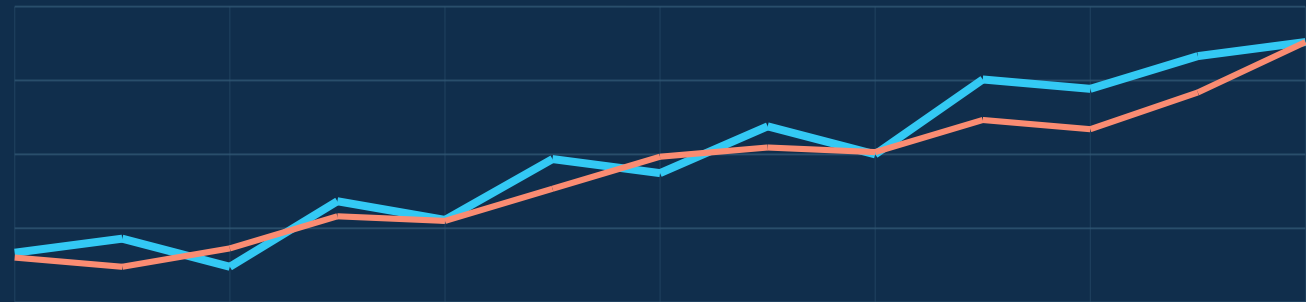
Find the right forecast. Explain why.

Operational AI evaluates multiple methods and parameter combinations—not a one-metric shortcut.

METHOD LIBRARY

- **MA** Moving Average
- **WMA** Weighted Moving Average
- **SES** Simple Exponential Smoothing
- **HOLT** Linear Trend
- **HW** Holt-Winters Seasonality
- **ARIMA** Statistical Time Series

BACKTEST & COMPARE



— Candidate forecast

— Historical validation

01 Evaluate

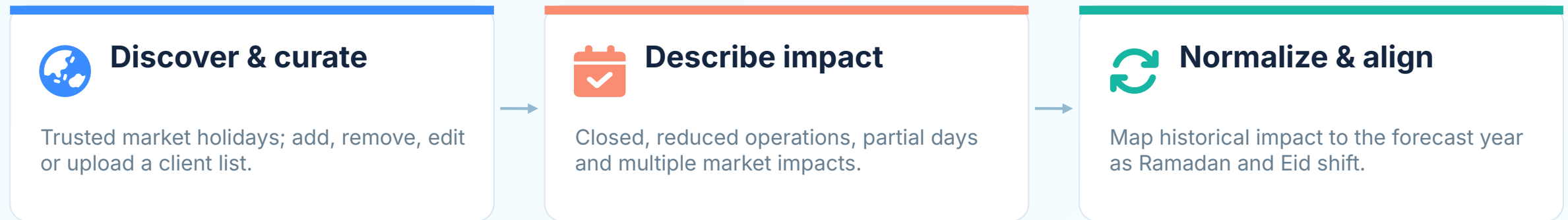
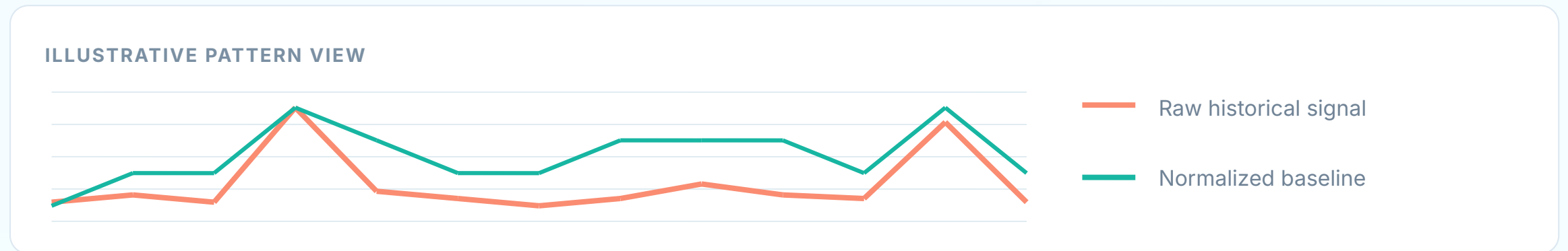
02 Score

03 Recommend

13-month forecasting • Multiple source frequencies • Transparent Final forecast selection

A holiday is not just a date. It changes demand.

Holiday intelligence, normalization and Market Impact are core forecasting inputs.

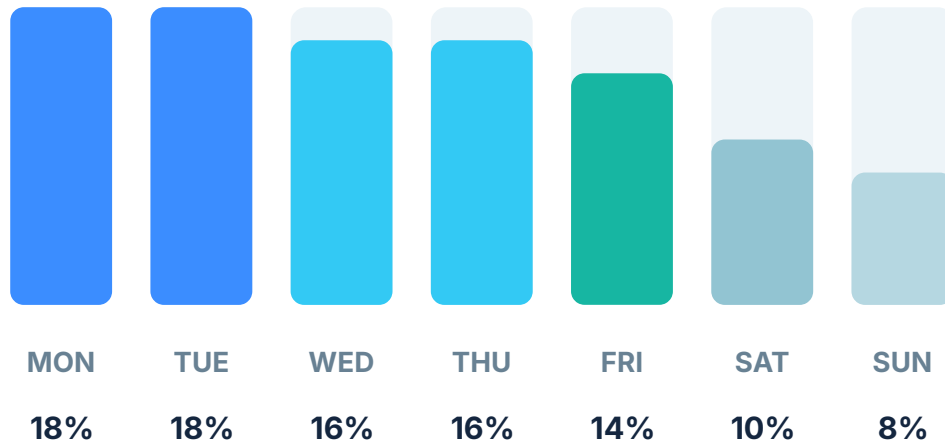


One authoritative edited holiday set supports both normalization and holiday views.

Profiles reveal shape. Outliers reveal exceptions.

Use the right demand pattern without manufacturing unsupported measures.

DAY-OF-WEEK DEMAND PROFILE



Illustrative allocation: 100% weekly demand



Weekly & monthly profiles

Distribute higher-grain demand using the appropriate period profile; preserve source-specific rules.



Outlier intelligence

Spot unusual weekly spikes or dips in Final forecasts —read-only, without modifying the forecast.

Translate customer demand into staffing requirements.

Move from workload and service expectations toward a usable staffing requirement.



Erlang is introduced as a staffing methodology; confirm solver behavior against the current KNITS build before demoing calculations.

One weekly planning grid. Every staffing trade-off visible.

Site and LOB views consolidate into a governed workforce plan.

LOB / SITE PLANNING	WC 05 OCT	WC 12 OCT	WC 19 OCT	WC 26 OCT	WC 02 NOV
Forecast demand	↗	↗	→	↘	↗
Required FTE	118	122	126	124	129
Available FTE	121	120	120	123	124
Shrinkage %	23%	23%	24%	24%	23%
Attrition %	2.0%	2.1%	2.1%	2.2%	2.1%
Over / Under	+3	-2	-6	-1	-5

Illustrative planning values—not client or actual KNITS data.

Inputs

CALLS+AHT, HOURS or FTE

Controls

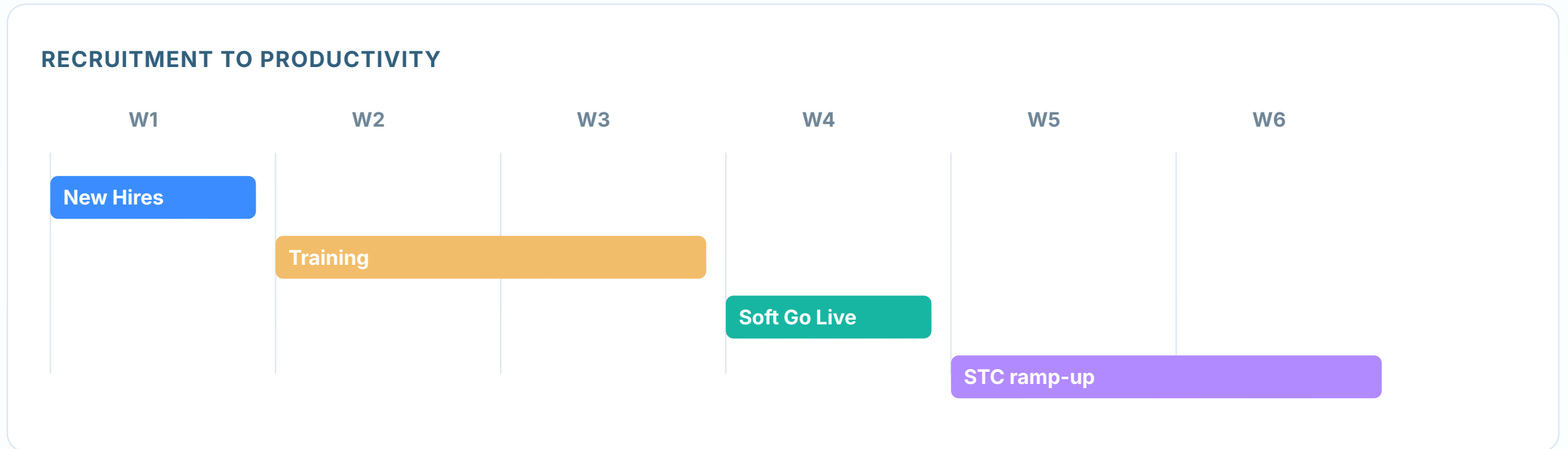
Locks, scenarios & weekly Save

Outputs

Overall position and hiring needs

Hiring a person is not the same as gaining productive capacity.

Training, graduation and Speed to Competency (STC) determine workforce readiness.



- ✓ Capacity recognizes graduation, new-hire attrition and productivity—not just recruitment start dates.

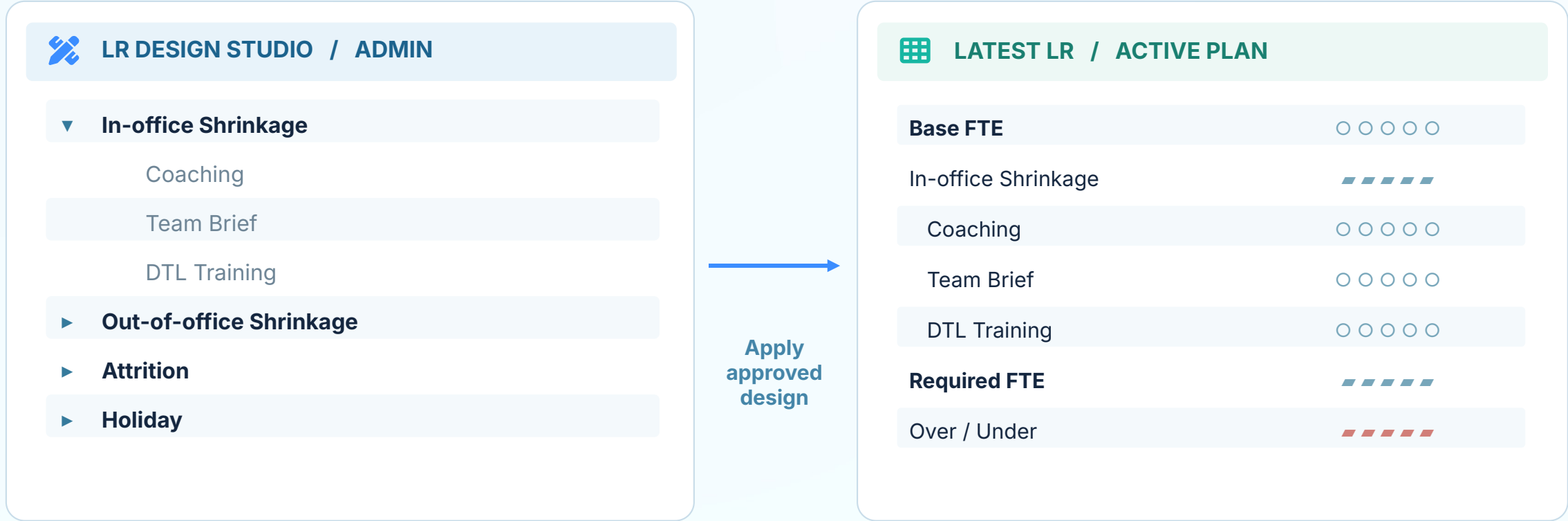
Intelligence that plans hiring around readiness.

A planner-triggered recommendation engine built inside Latest LR—not autonomous plan editing.



Your operating model. Your capacity template.

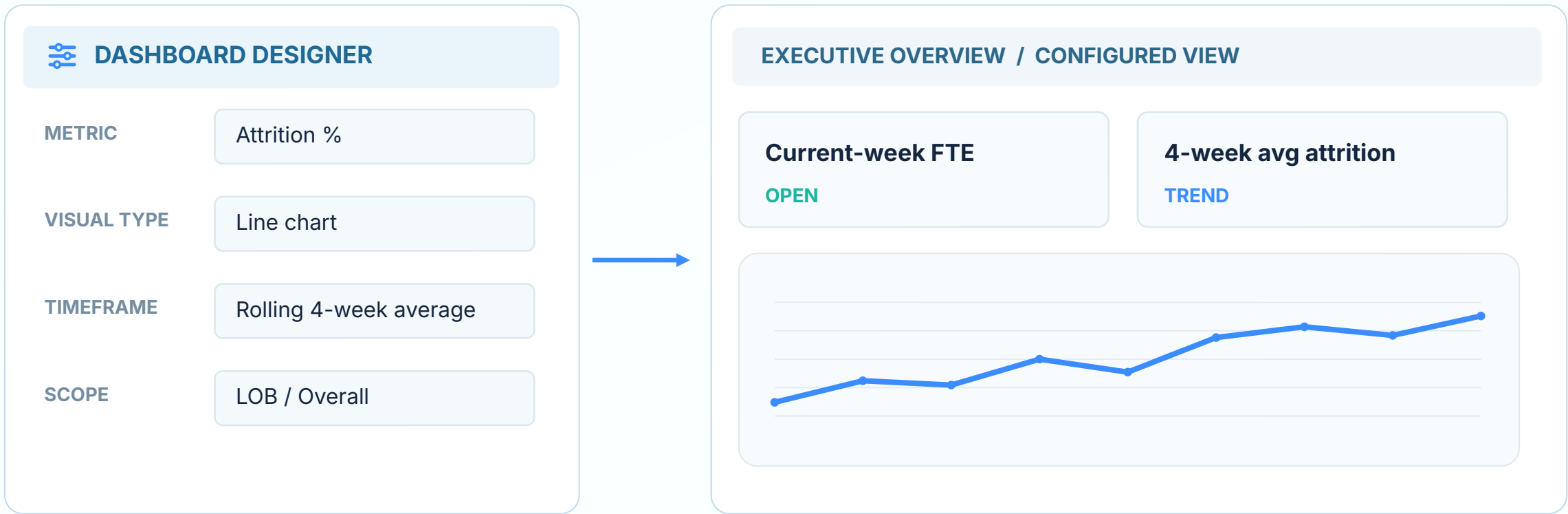
An expert-controlled studio for planning structures, formulas and client-specific designs.



Illustrative structural diagram; actual admin interface footage can replace this visual.

Every stakeholder needs a different view.

Configure what the business sees—metrics, visual types, periods and executive layouts.

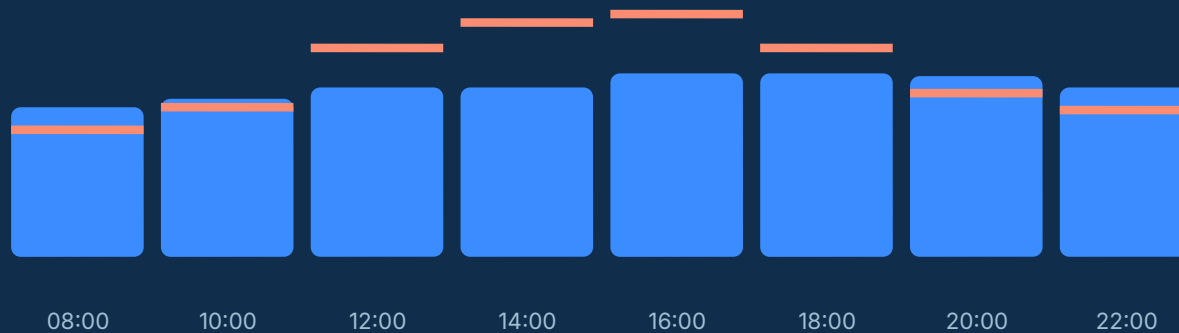


Illustrative designer-to-dashboard visualization; not an application screenshot.

Close the gap between planned and scheduled coverage.

AI-enabled schedule recommendations target staffing alignment while respecting constraints.

INTERVAL COVERAGE / ILLUSTRATIVE VIEW



— Scheduled supply — Demand requirement

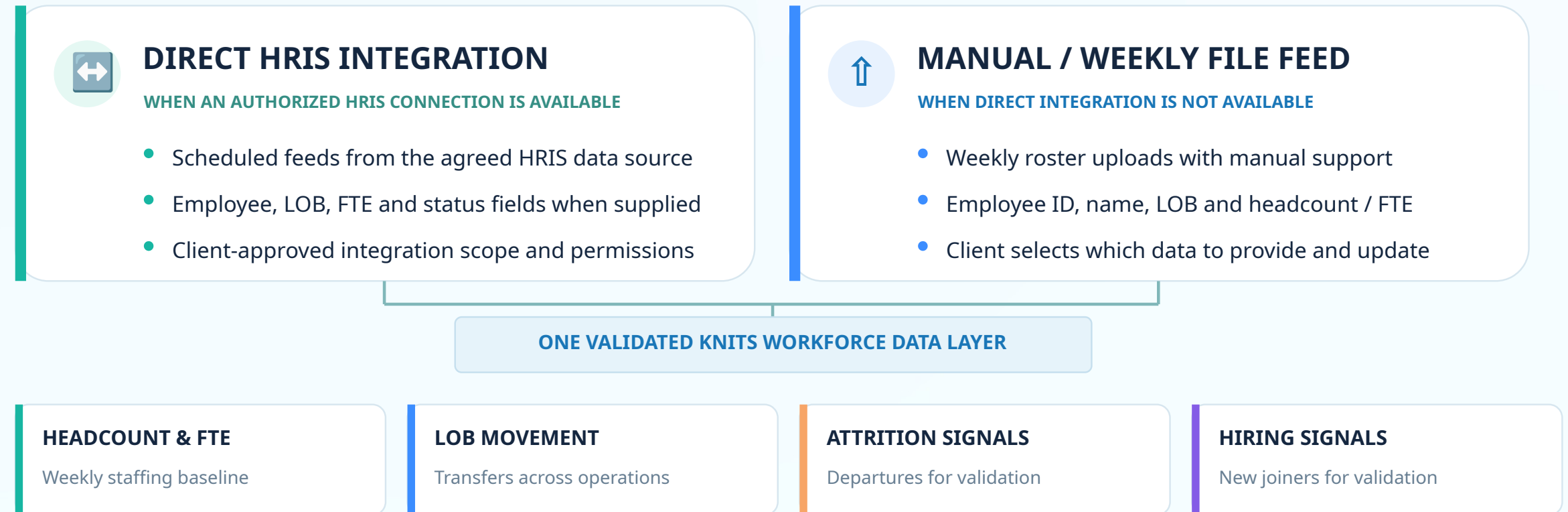
✂️ AI recommendations

- Identify under-covered intervals
- Suggest changes to shift alignment
- Surface trade-offs against constraints

Roadmap / implementation status should be verified in the current software build before a live demonstration.

Your HR data. Your choice of connection.

Connect directly when available—or use client-managed weekly feeds. KNITS works with authorized information.



CLIENT CONTROL • Source, sharing scope and permissions remain client-directed. Promotions, suspensions and exit reasons require supporting fields or confirmation.

Turn planning activity into management clarity.

A consistent reporting perspective across demand, capacity, hiring and schedule performance.



Forecast performance

Model evaluation, Final forecasts, exceptions



Capacity variance

Required vs available FTE by WC



Recruitment readiness

Training batches and productive go-live



Scheduling coverage

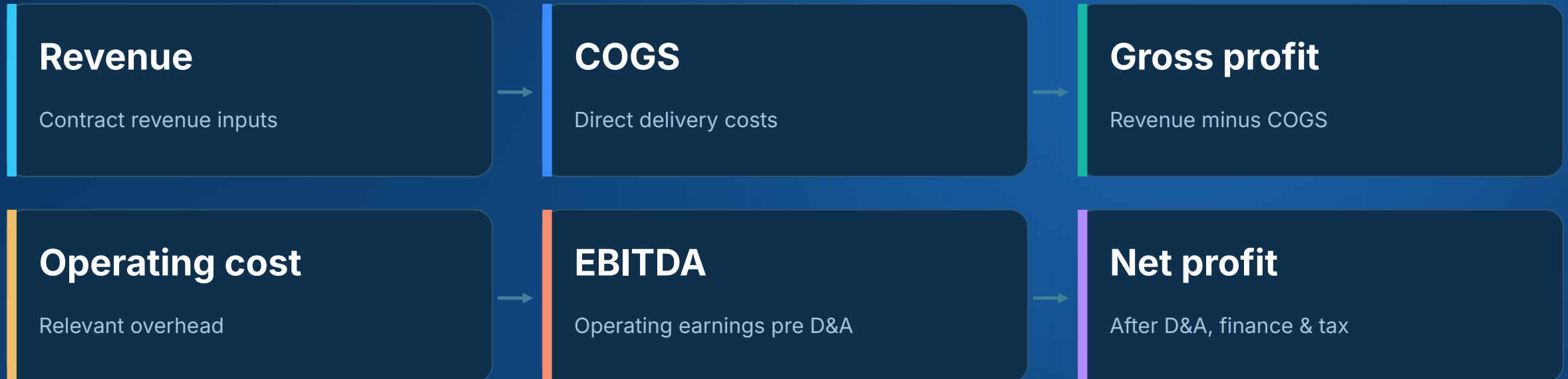
Interval alignment and scheduling risk



FILTER BY ACCOUNT / LOB / SITE / PERIOD

Workforce planning should connect to the P&L.

Turn staffing assumptions into clearer cost, profitability and revenue-support discussions.



Financial projections and profitability modeling are planned scope; validate current implementation before showing as live.

More than a forecasting tool. A configurable operating system.

Built around real workforce planning decisions—not one-size-fits-all reporting.



Operational AI

Compare methods, explain selection and bring market context into demand planning.



LR Design Studio

Adapt planning models and detailed capacity structures to your operation.



Dashboard Designer

Build executive views around the metrics and time horizons that matter.



Controlled AI Assist

Turn future capacity gaps into recruitment timing recommendations.



Erlang + STC

Connect staffing requirements to real productive workforce readiness.



End-to-end decisions

Bring approved HR data into workforce plans, reporting and commercial decisions.



KNITS

Keystone Networked Intelligence
& Transformation Suite

KNITS / THE NEXT CONVERSATION

Your operations. Your planning model. Your next decision.

See how KNITS can connect demand, capacity, recruitment, scheduling, reporting and commercial planning.

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